

# HOW DIFFERENT TEXT-PREPROCESSING TECHNIQUES USING THE BERT MODEL AFFECT THE GENDER PROFILING OF AUTHORS

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## ABSTRACT

*Forensic author profiling plays an important role in indicating possible profiles for suspects. Among the many automated solutions recently proposed for author profiling, transfer learning outperforms many other state-of-the-art techniques in natural language processing. Nevertheless, the sophisticated technique has yet to be fully exploited for author profiling. At the same time, whereas current methods of author profiling, all largely based on features engineering, have spawned significant variation in each model used, transfer learning usually requires a preprocessed text to be fed into the model. We reviewed multiple references in the literature and determined the most common preprocessing techniques associated with authors' genders profiling. Considering the variations in potential preprocessing techniques, we conducted an experimental study that involved applying five such techniques to measure each technique's effect while using the BERT model, chosen for being one of the most-used stock pretrained models. We used the Hugging face transformer library to implement the code for each preprocessing case. In our five experiments, we found that BERT achieves the best accuracy in predicting the gender of the author when no preprocessing technique is applied. Our best case achieved 86.67% accuracy in predicting the gender of authors.*

## KEYWORDS

*Authorship profiling, NLP, digital forensics, transfer learning*

## 1. INTRODUCTION

Forensic author profiling has proven to be an important yet complicated task that requires further investigation. According to Keretna et al. [1], writing styles are affected by factors like a person's culture, educational background, and the environment he/she has been raised in. Historically, Criminal Forensic profiling is established by a former Federal Bureau of Investigation (FBI), John Edward Douglas [2]. He started studying and analyzing serial killers' crimes. Moreover, he has interviewed some of the serial killers to find a pattern that is associated with their criminal activities and their characteristics profiling. Further, this approach is believed to help to direct the course of investigation towards the most possible suspect who committed the crime. As the use of the Internet grows, the need to adopt this change is inevitable. The content of the internet contains a big amount of unstructured text especially in Online Social Networks (OSNs). One of the tasks of analyzing textual content is authorship profiling by which demographic information

about anonymous authors can be revealed. Beyond that, authorship profiling can contribute to the deanonymization of anonymous malicious texts. Even though most OSNs are regarded as an auxiliary in which users use their real names, the option of anonymity is still available. Criminals are known to seek anonymity to avoid getting caught by law enforcement [3], [4]. Moreover, the considered attributes that are used to create similarity among different profiles, can be used to build profile clusters by which users' profiles can be assigned.

However, other gaps need to be addressed as well, including that no method of classifying age or gender—both of which are aspects of author profiling—that also considers the genre or nature of the analyzed text has been widely endorsed. Beyond that, to the best of our knowledge, no research has involved surveying or comparing the different approaches used in author profiling. In fact, current knowledge about the task is largely based on small-scale experiments conducted to find a reliable classification method with a near-zero error rate. In order to use forensic authorship profiling as admissible evidence in courts, the proposed methods must have about 100% accuracy. The average accuracy of good proposed methods are ranging from 70-85% [5]–[9]. However, the proposed methods still suffer from low accuracy. A more specific gap is that transfer learning, an emerging technique in natural language processing (NLP) proven to be state-of-the-art for many NLP tasks [10], has not been fully tested in the context of author profiling. As a consequence, literature on author profiling using transfer learning has remained slight, and how the technique contributes to and affects such profiling remains poorly understood, at least in a systematic sense. For those reasons, the applicability of the advanced, reliable technique of transfer learning to author profiling is worth investigating.

According to Devlin and Chang, a serious challenge in NLP is the limited amount of training data [11]. To address that challenge, researchers have developed transformer-based models that are trained on enormous unlabelled datasets—for instance, Wikipedia's dataset—so that researchers can use the pretrained models on smaller datasets instead of having to develop training models from scratch. Although the technique has been shown to afford more accuracy in executing different NLP tasks [11], [12], the pretrained models require so-called “fine-tuning” before being used with smaller datasets. An example of such a pretrained model is the bidirectional encoder representations from transformers (BERT) model, which is distinguished from other pretrained models by virtue of its bidirectionality—that is, it considers context when words have dual valence. For example, when processing the word bank, which can mean a financial institution or the shore of a river, the BERT model examines all words in the sentence at both valences and generates a score that indicates the best representation of the meaning of the words in their given context. In its implementation, the BERT model is based on transformer model architecture developed by researchers at Google in 2017 [11].

The purpose of this study is to examine the impact of the most used preprocessing techniques in profiling the age and gender of the author if a pretrained model is used, BERT. In the remainder of this paper, the next section introduces past work related to the preprocessing techniques in author profiling, followed by an experimental section that details the implementation of the five cases of preprocessing techniques that we considered, and the steps performed in each experiment. After that, a section presents the results of each experiment and discusses the effect of each preprocessing technique on the model's accuracy in predicting the gender of authors. In the paper's conclusion, we restate the important findings of our study and indicate directions for future work.

## 2. RELATED WORK

To conduct a thorough literature review, we considered the valuable contribution of PAN's shared tasks in author profiling, which provides a broad range of approaches and methods in the

field. We reviewed PAN’s shared tasks from 2013 to 2017 to identify the types of preprocessing techniques that researchers consider in their efforts to profile authors [13]–[17]. Besides, we also included papers that investigate author profiling using English datasets. Some papers used uncommon preprocessing techniques e.g., extending shortened texts such as slang words, contractions, and abbreviations [18]. Lundeqvist & Svensson removed HTML tags, and used Twitter custom tokenizer (nlk.tokenize package — NLTK 3.6.2 documentation)[19]. However, some papers considered common preprocessing techniques, similar to those used in PAN shared tasks [20]. At least five research groups represented in PAN’s shared tasks from 2013 to 2017 removed retweet tags from the texts during preprocessing [13]–[17]; 17 groups removed hashtags [13]–[17], [20]; and 19 teams considered removing URLs. For the removal of the mentioned tags, 17research groups considered removing them from the processed text. Stop words were removed only four times [21]–[23] [24], and 29 teams did not apply any preprocessing technique whatsoever [13]–[17]. In 11 instances, retweet tags, URLs, and mentions were all removed [14]–[17], [25].

The effectiveness of preprocessing techniques in machine learning approaches depends on the selection of features and classifiers. In transfer learning, the extensive training of pretrained models on large data equips them with the needed power to model the language and capture most of its contextualized aspects. Because transfer learning uses the previously learned knowledge to tokenize the downstream text [26], it uses fine-tuning to train and classify the downstream task [27].

Some techniques in NLP, including transfer learning, have been proven to be state-of-the-art for many NLP tasks [10], however, not fully tested for author profiling. A systematic understanding of how transfer learning contributes to author profiling is also lacking, despite the clear value of investigating the applicability of such an advanced, reliable technique in author profiling. Although transfer learning is a technique with growing interest, publications on author profiling using it have been few. With this publication, we aim to narrow all of those gaps, at least in part.

### 3. EXPERIMENTS

#### 3.1. Dataset

Table 1. The distribution of the dataset per class. The raw data was extracted from the URLs that were sent by PAN. The table illustrates the number of tweets per men and the number of tweets per women.

<b>Number of authors</b>	436
<b>Number of tweets</b>	363,031
<b>Number of tweets per men</b>	149,059
<b>Number of tweets per women</b>	113,972

The dataset we used is from PAN’s 2016 shared tasks involving author profiling[16]. We chose to conduct our experiments on the English corpus only due to the focus and scope of our study. The most studied datasets in the literature are collected from Twitter. Twitter texts represent the characteristics of today’s text e.g., unstructured, short, and colloquial. In PAN shared task in 2016, the participated research groups were sent the URLs of the tweets with a truth table containing the authors’ gender and age labels. The URLs of the tweets have relatively smaller size and easier to share compared to the complete textual dataset. Age was categorized as follows: 1) 18–24, 2) 25–34, 3) 35–49, 4) 50–64, and 5) 65 and older. Table 1 shows the distribution of the dataset per class. Given the aim of our study, we profiled the author’s gender only.

### 3.2. Experimental Setups

The adopted experimental setups were based on the most common techniques observed in the literature [13]–[17], all of which have been extensively tested in the context of author profiling using machine and deep learning techniques. The effect of preprocessing techniques on author profiling using transfer learning techniques has not yet been studied, however. As illustrated in Table 2, we considered five cases for the preprocessing techniques. In Case 1, we included three basic techniques: mentions removal, retweet tags removal, and hashtags removal. In Case 2, we added URLs removal to the techniques from Case 1, and in Case 3, we added the removal of punctuation. In Case 4, we applied a well-known technique in NLP, stop words removal, which involves eliminating extremely common words that are liable to be repeated in many texts and that some researchers characterize as noise, not as markers. Last, in Case 5, we chose not to apply any preprocessing technique in order to gauge its effect. We built all five cases using regex in Python and the Hugging Face transformer library on Google Colab.

Table 2. Preprocessing cases. The preprocessing techniques are explained for each case.

Case	Preprocessing techniques
Case 1	Mentions removal Retweet tags removal Hashtags removal
Case 2	Mentions removal Retweet tags removal Hashtags removal URLs removal
Case 3	Mentions removal Retweet tags removal Hashtags removal URLs removal Punctuation removal
Case 4	Mentions removal Retweet tags removal Hashtags removal URLs removal Punctuation removal Stop words removal
Case 5 *	None (i.e., each text as-is)

\*No preprocessing technique was applied

All of the experiments were carried out using Google Colab’s graphical processing unit (GPU) to optimize the time efficiency. We chose to run each case’s code for three epochs, as suggested by the BERT model’s developers [11], and we separated each code for each case and manually double-checked the effect of the preprocessing technique performed on the dataset. The rest of the code concerns the implementation of the BERT model for binary classification: 0 for authors who are men, 1 for authors who are women. The only difference in each experiment was in preprocessing; the rest of the experiment parameters were controlled and the same.

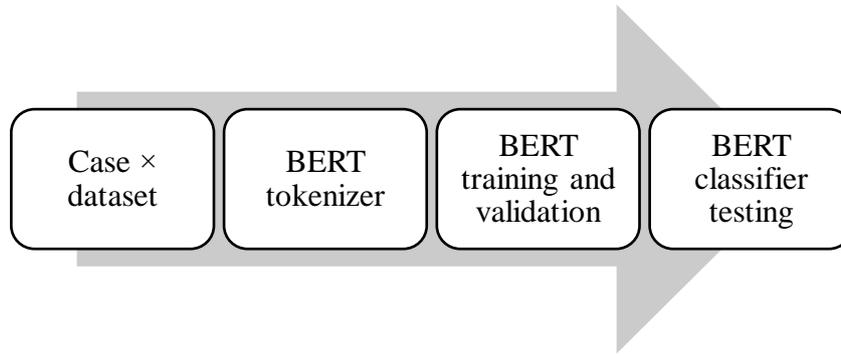


Figure 1. Experiments pipeline. The sequence of the conducted experiments. The case number changes based on the case we are considering. The rest of the experiment is the same for all cases.

Figure 1 illustrates the steps of our implementation which can be summarized as follows:

1. Dataset handling and preprocess:
  - 1.1. Reading the dataset and storing in dataframe
  - 1.2. Preprocessing based on the target case  $x$  ( $x=1-5$ ), see table 2
  - 1.3. Loading BERT tokenizer
  - 1.3. Building PyTorch dataset
  - 1.4. Splitting Dataset into 90% training dataset and 10% testing dataset.
  - 1.5. Building dataloader using BERT tokenizer, Batch\_size = 32, and MAX\_LENGTH = 100
2. Model fine-tuning:
  - 2.1. Loading bert-base-cased from Huggingface library
  - 2.2. Building a binary classifier using BERT pretraining parameters with learning rate =  $2^{-5}$
  - 2.3. Implementing functions for training and evaluation
  - 2.5 Iterating the training and evaluation for the number of epochs = 3
3. Testing the model:
  - 3.1. Implementing testing function using the trained classifier
  - 3.2. Classifying testing dataset and compare prediction with real values
  - 3.3. Creating a classification report for f1-score

The model that we used is the uncased BERT base model with hyperparameters listed in Table 3. For our study, the values of the hyperparameters and the type of the BERT model considered were not in focus; therefore, we did not dedicate much time to experimenting with different values of the hyperparameters. To better measure the effect of the various preprocessing techniques, we controlled the values of the hyperparameters in all five experiments.

Because transfer learning does not require much consideration of features engineering, the only obvious parameter that can vary from one study to another is the preprocessing techniques. The obvious advantage of examining those cases is to determine the best preprocessing technique for author profiling when transfer learning is used.

Table 3. Values of the hyperparameters.

Parameter	Value
Model	BERT-base-cased
Epochs	3
Batch size	32
Text max length	100
Learning rate	$2^{-5}$

## 4. RESULTS AND DISCUSSION

In our study, we sought to examine the effect of the most commonly used preprocessing techniques on the gender profiling of authors when using a pretrained model: the BERT model. To distinguish our five cases of preprocessing techniques from each other, we conducted an experiment for each case. Because transfer learning models were trained on a relatively large dataset, we thought that the pretrained models would perform better in downstream tasks when the downstream dataset was larger. After performing the five experiments, we found that the best case for BERT was not applying any preprocessing technique and that the worst was Case 4, when we applied five preprocessing techniques (i.e., mentions removal, retweet tags removal, hashtags removal, URLs removal, and punctuation removal). Removing stop words also negatively affected the use of the BERT model. The rest of the cases differed slightly in accuracy, as shown in Table 4. The difference between Case 4 and Case 5 contributed to a significant difference overall (i.e., approx. 8%). The fewer preprocessing techniques we applied, the higher accuracy we observed. However, the time needed to train the model for Case 5 was the longest.

Table 4. Results of experiments. We consider using cross-validation to test the accuracy of the built models. We split the dataset into 90% for training and 10% for testing.

Case	Accuracy
Case 1	0.8229
Case 2	0.8074
Case 3	0.7946
Case 4	0.7886
Case 5	<b>0.8667</b>

A possible explanation for those results is that pretrained models perform better on larger texts and need every token that they might learn from. Even though stop words might not be used as markers in machine learning methods [28], the BERT model performed better when stop words were not removed. As mentioned, transfer learning techniques are features-independent, and their capability in contextually model language makes them powerful enough to understand natural language. Our goal was to test aspects that can affect the performance of such pretrained models, namely the most commonly used preprocessing techniques for profiling the age and gender of authors. As a result, our study offers valuable findings that shed light on the best preprocessing techniques that can be applied when using a pretrained model to profile authors by gender.

## 5. CONCLUSIONS

Our experiments on how preprocessing techniques impact the gender profiling of authors when using a transfer learning model confirmed that the BERT performs best when no preprocessing techniques are applied. They also revealed that removing stop words lowers the accuracy by 1%. Those results indicate that pretrained models perform better when longer texts are present. Other common preprocessing techniques in the literature were included in the experiments and showed that they affect the pretrained model performance negatively. On top of that, our findings suggest that the use of pretrained models could be standardized, for it does not rely on many dependent parameters such as preprocessing and variable features.

For the future, the study has provided the groundwork for using transfer learning techniques to advance the field of author profiling, with findings that can serve as a starting point for using transfer learning in author profiling. Although the scope of the study was limited in terms of the

pretrained model and the number of preprocessing techniques used, future work could involve using more than one pretrained model in a bid to better generalize the findings. Researchers could also apply more preprocessing techniques to cover more preprocessing possibilities.

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